

Coach & Develop Team Leaders

CIM-CM-01



Workshop Description

You will learn the skills and knowledge required to support employees to develop their skills and expertise. It covers identifying skill requirements, facilitating learning opportunities and coaching team leaders.

Competency Elements

This competency unit consists of the following elements:

1. Identify team leaders' skill requirements
2. Facilitate learning opportunities of team leaders
3. Coach team leaders

Intended Audience

Participants interested in Leadership and People Management; participants of organizational Talent Development / Retention Program / New Manager Program and professionals interested in personal effectiveness.

Duration

2 Days

Performance Criteria

At the end of the workshop, the participant will *be able to perform*:

- 1.1 Review organizational strategies and business plans that impact on team competency requirements.
- 1.2 Select and use *tools* to review current skills of team leaders.
- 1.3 Establish team leaders' learning priorities.
- 1.4 Support team leaders in writing *learning and development plans*.
- 2.1 Identify *learning and development opportunities* that support the development of team leader skills.
- 2.2 Facilitate learning and development opportunities to address skill needs.
- 2.3 Provide *resources and support* for learning and development.
- 3.1 Establish clear coaching goals and timeframes.
- 3.2 Work with coaches to explore issues and develop options.
- 3.3 Support coachees to develop skills and gain confidence.
- 3.4 Review coaching outcomes against coaching goals.

Methodology

This workshop will be conducted with a good blend of lecture, interaction, role plays, sharing and WSQ assessments.

CONTACT US FOR MORE INFORMATION